

Terms and conditions

When purchasing products and/or services from **edu-tax accounting** (hereinafter THE COMPANY) you (hereinafter THE USER) adhere to the terms and conditions stated below:

General Information

THE USER states that he/she has provided true, accurate, updated and complete information about him/herself, which includes their name, address, telephone number, e-mail address, credentials, etc., and authorizes THE COMPANY to maintain such information in its database for communication, correspondence and education hours' credit reporting purposes, if pertinent. Providing false, inaccurate, not current or incomplete information will enable THE COMPANY to deny services or products to THE USER and, if THE USER made payments for services or products, based on such information, THE COMPANY reserves the right not to reimburse such payments.

THE USER agrees not to resell or transfer the services or products to third parties without express permission from THE COMPANY.

THE COMPANY is the owner or authorized user of any trademark, registered brand or service brand appearing on its website and is the owner or licensee of the content and/or information on said website. THE USER may not download or save a copy of any of the screens, unless otherwise specified by THE COMPANY. However, they are permitted to print a copy of the information on this site for personal use or records. If THE USER makes a different use of this site, they may violate copyright and other laws of the United States or other countries, as well as applicable state laws and may be subject to penalties. By posting information on its web site, THE COMPANY does not grant any license or authorization for third parties of its trademarks, service marks, or other material or intellectual property. THE COMPANY reserves the right to change any information contained in this website which includes, but is not limited to, reviewing or deleting features or other information, without prior notice.

Live Courses

In order to register for a classroom course, THE USER must pay the price for the course and the materials in advance. If for any reason, THE USER could not attend all of the event, THE COMPANY will consider a refund of the total cost of the service minus a 10% administrative fee. If supporting material had been provided to THE USER, such as books or pamphlets, which they wish to return because of not attending the event, THE COMPANY may also consider a refund, subject to the previously mentioned reduction of 10%, provided that the returned materials are in good condition, which will be assessed at the discretion of THE COMPANY. If such is the case, the shipping cost of the materials to THE COMPANY's address shall be assumed by THE USER, whether or not THE COMPANY agrees to proceed with the refund for said materials.

If THE USER partially attends the event, going absent before its culmination, THE COMPANY may consider a request for refund based on the circumstances, in proportion to the time not attended, and considering always the reduction of 10% of the total price of the event as an administrative fee. The return of materials from THE USER also is governed by what is stated in the precedent paragraph. It

is explicitly indicated that being late to the start of the event shall not be considered as partial attendance, and therefore there will be no refund at all.

Online Courses ("Webinars")

THE USER recognizes and agrees that their access to the internet, the cost of said access, the compatibility of their hardware and software with those that THE COMPANY uses as a platform to carry out this course format, are the sole responsibility of THE USER, who relieves THE COMPANY of any responsibility on virtual communication defects at the time of the event.

Due to the nature of this course format and the ease of logistics it represents, there will be no refunds on the cost of the event. If for any reason THE USER would be unable to attend, based on the circumstances, THE COMPANY may consider the granting of a business credit to attend the same event for the same user, whenever it is repeated, or authorize THE USER to access self-study material free of charge. As for the eventual return of support materials, such as books or brochures, this is governed as stated on the first paragraph of the Terms and Conditions relating to Live Courses.

Self-study Courses

When registering for a course using this format, THE USER will be allowed to create a user name and password to access the study material. THE USER acknowledges and agrees that THE COMPANY may terminate their password or account, or deny access to all or part of the service without notice, if THE USER is engaging in any conduct or activity that THE COMPANY could consider as violating of any of the Terms and Conditions herein described.

Because of the format in which THE COMPANY delivers the training, THE USER has a limited time of access to the study material and evaluations of each course, depending on their length and content. Accordingly, if THE USER does not complete the material within the timeframes established for each topic, unless extreme circumstances are present, they will not be able to access such material again without paying for its cost.